

## FAQ GAC Consultation Survey

### 1. Why are you sending out a survey?

The survey is a way for GAC to consult with all Beneficiaries on matters that are important to the future of the organisation. It also allows the organisation to enfranchise and include as many Beneficiaries as possible. At the end of week one, 510 members have completed the survey. A normal consultation meeting averages 150 attendees.

In the weeks following the conclusion of the survey, GAC will release a Survey Findings Report to the Beneficiaries which will outline the high level outcomes of what we found out from this engagement. For example, the programs that Beneficiaries feel least benefit them are the i) Natural Disaster Relief Program and the ii) Youth Ambassador Program (example of findings to date).

### 2. How are my responses kept confidential?

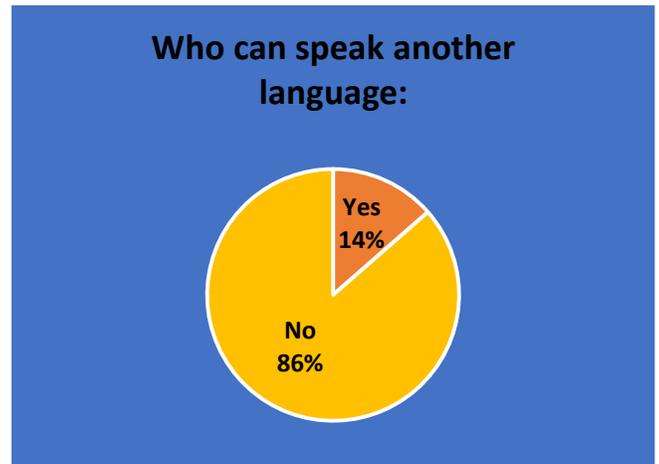
All answers provided to the questions in the survey are protected under Australian privacy law and will not be shared with anyone internal or external to the corporation on an individual participant basis.

### 3. Why is GAC asking about my sexuality?

This is not a mandatory question, so members who do not feel comfortable answering it are not obliged to do so. Whilst we acknowledge GAC is not a service provider, we do have a responsibility to advocate for members in areas of importance.

### 4. How will my responses be used?

The answers provided by the Membership are grouped together by the survey tool and will be presented as de-identified data to the corporation for statistical purposes only. See example of this in next column:



### 5. Are GAC opening up additional offices?

GAC is NOT opening up any additional offices. A question indicated that consideration is being given to the need for resource centres if they would be of benefit to Members. If the responses from the survey deem these a priority, we may consider opening these through partnership with other agencies.

### 6. Why do I need to update my details if they haven't changed?

The GAC Rule Book states it is a requirement of a Member of the Corporation to ensure their details are up to date. GAC is hoping to send communication updates to Members and need to confirm which method best suits the individual needs of our people.

### 7. Why are the links unique?

This is so we can track who has completed the survey for payment purposes and so we can update people's contact information on our records accordingly.